

Cafe/Retail Shift Team Leader

Exciting full position where YOU lead a fun team to give our customers a remarkable experience through teamwork, integrity, clear communication, and maintain excellence in the day-to-day operations of the café and retail store.

If You Are...

- **Eager to join in our goal to help our customers share new experiences and make memories** (you enjoy making big dreams a reality)
- **Someone who loves all aspects of hospitality and is committed to giving an amazing customer experience** (you aim to make someone's day)
- **A leader with experience in equipping people with new skills** (you see the best in everyone and challenge them to be their best selves)
- **Determined to do your best when learning new things and juggling multiple tasks** (you have integrity and stay cool under pressure)
- **Able to assess and prioritize tasks while also delegating accordingly** (you know what needs to be done and that you can't do it all on your own)
- **Detail-oriented and have an eagle-eye for cleanliness** (you might even color-code your sock drawer...)
- **A critical thinker who looks for solutions** (you seek to understand and aren't afraid to have hard conversations or ask for help)
- **A team player who loves to collaborate and help with the nitty gritty to make the big picture happen** (you thrive in the details and supporting leadership in their everyday endeavors)
- **An excellent communicator – written, on the phone, and in person** (you have the ability to speak for, and in the voice of, the management team)
- **Passionate, positive, and enthusiastic** (you're a glass-half-full kind of person with a can-do attitude)
- **Self-confident and self-assured** (you're kind and respectful, but won't take any BS excuses either)
- **Retail and/or food service experience a plus** (but not necessary)

And Would Love To...

- **Represent the company and the management team in the most positive and professional manner** (your words and actions have a huge impact)
- **Lead a team of playful and enthusiastic people** (you oversee the cafe's front of house staff, inspiring and motivating them to accomplish their responsibilities and tasks)
- **Receive, inventory, and price all incoming retail merchandise** (you make all our cool finds sellable!)
- **Inventory back stock of retail** (we never want to be without those essentials)
- **Develop new processes with the management team** (you ensure all the behind the scenes stuff flow smoothly)
- **Update menu changes in-house and on third-party ordering websites as well as respond to online reviews** (you help customers have the smoothest experience possible)
- **Assist with routine work and special projects** (you never know what cool assignments you might get)

We Offer...

- **Full-time, flexible hours based on needs** (yours and ours)
- **A super fun team that is passionate about what we do and supporting each other in the process** (we really are a work family)
- **Direct access to the best blueberries in town** (in our humble opinion)
- **Two weeks of PTO, simple IRA plan & health insurance** (we like to take care of our employees)
- **An ever-expanding realm of opportunities as we grow our business** (we love utilizing people's strengths and interests)
- **Delicious food and drinks!** (enjoy a free meal when working)
- **Variety in your daily tasks** (everyday is a bit different, it's never boring around here)
- **A small, local, family-owned company where your ideas, efforts, and inputs are heard and valued** (you really make a difference to the success of the company)
- **The chance to make people's day and spread joy to our customers, their families and our local community**

Bowerman's on 8th Bakery and Café is a locally owned restaurant, bakery, and retail store featuring the blueberries we grow on our farm. Since we opened in Downtown Holland in 2022, we have expanded to serving dinner, hosting catering and events, and curating retail products to appeal to tourists and locals alike.

If you would like to be a part of the Bowerman's on 8th team, **send your resume and a short note** telling us a bit about yourself and why you're interested in this job to bowermanson8th@gmail.com.